



# 2020 Year-End Holiday Schedule

## 2020 Holiday Season Recommended Last Days to Ship For Dec. 24 Delivery

U.S. DOMESTIC <sup>1</sup>	
SHIPPING VIA	SHIP DATE
UPS® Ground	Dec. 15
UPS 3 Day Select®	Dec. 21
UPS 2nd Day Air®	Dec. 22
UPS Next Day Air®	Dec. 23

U.S. TO CANADA <sup>1</sup>	
SHIPPING VIA	SHIP DATE
UPS Standard <i>(From the 48 contiguous states only)</i>	Dec. 15
UPS Worldwide Expedited®	Dec. 22
UPS Worldwide Express® services	Dec. 23
UPS Worldwide Express Freight® <i>(To select destinations only)</i>	Dec. 23

U.S. TO MEXICO <sup>1</sup>	
SHIPPING VIA	SHIP DATE
UPS Standard <i>(From the 48 contiguous states only)</i>	Dec. 16
UPS Worldwide Expedited®	Dec. 21
UPS Worldwide Express® services	Dec. 22
UPS Worldwide Express Freight®	Dec. 22

U.S. TO OTHER DESTINATIONS
For last days to ship from the U.S. to other international destinations, please visit Calculate Time and Cost at <a href="https://www.ups.com/ctc">ups.com/ctc</a> .

<sup>1</sup>Shipments to certain destinations may require an earlier ship date. Check [ups.com/ctc](https://www.ups.com/ctc) for details.

### THANKSGIVING

#### Wednesday, Nov. 25

Normal pickup and delivery service. All UPS Next Day Air® packages picked up today will be scheduled for delivery on Friday, Nov. 27. UPS 2nd Day Air® packages picked up today will be scheduled for delivery on Monday, Nov. 30 (except those processed and labeled for delivery on Saturday, Nov. 28).

#### Thursday, Nov. 26 Thanksgiving Day (UPS Holiday)

No UPS® pickup or delivery service. UPS Express Critical® is available. Call 1-800-714-8779 or visit [upsexpresscritical.com](https://www.ups.com/ctc).

#### Friday, Nov. 27

Normal pickup and delivery service.

### Notes

\*References to "UPS Air and international Air" packages include UPS Next Day® Early, UPS Next Day Air®, UPS Next Day Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited®, and UPS Worldwide Express Freight®.

Visit [ups.com](https://www.ups.com) for the *UPS Tariff/Terms and Conditions*. The information contained in this schedule and all service guarantees are subject to change.

Packages exceeding UPS weight or size requirements are not accepted for transportation.

### CHRISTMAS

#### Monday, Dec. 21

Normal pickup and delivery service. This is the last day to ship UPS 3 Day Select packages for delivery on Thursday, Dec. 24. <sup>(2)</sup>

#### Tuesday, Dec. 22

Normal pickup and delivery service. This is the last day to ship UPS 2nd Day Air packages for delivery on Thursday, Dec. 24. <sup>(2)</sup>

#### Wednesday, Dec. 23

Normal pickup and delivery service. This is the last day to ship UPS Next Day Air® packages for delivery on Thursday, Dec. 24 with a UPS On-Call Pickup® service or prearranged, scheduled pickup, or by visiting a The UPS Store® location or a UPS Authorized Service Location.

#### Thursday, Dec. 24, Christmas Eve

Normal delivery service. Pickup service available only for Air and international Air\* packages if prearranged by Monday, Dec. 21. UPS On-Call Pickup service and UPS Drop Boxes are available for Air and international Air packages. UPS Next Day Air packages picked up today will be scheduled for delivery on Monday, Dec. 28 (except those processed and labeled for delivery on Saturday, Dec. 26).

#### Friday, Dec. 25, Christmas Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical service is available. Call 1-800-714-8779 or visit [upsexpresscritical.com](https://www.ups.com/ctc).

#### Saturday Dec. 26

Normal pickup and delivery service for Air and international Air\* services only.

### NEW YEAR'S

#### Monday Dec. 28

Normal pickup and delivery service.

#### Tuesday Dec. 29

Normal pickup and delivery service.

#### Wednesday Dec. 30

Normal pickup and delivery service. UPS Next Day Air packages picked up today will be scheduled for delivery on Thursday, Dec. 31. UPS 2nd Day Air packages picked up today will be scheduled for delivery on Monday, Jan. 4 (except those processed and labeled for delivery on Saturday, Jan. 2). UPS 3 Day Select packages picked up today will be scheduled for delivery on Wednesday, Jan. 6.

#### Thursday Dec. 31

Delivery of UPS Air and international Air\* packages only. Pickup service available only for Air and international Air\* if prearranged by Tuesday, Dec. 29. UPS On-Call Pickup service and UPS Drop Boxes available for Air and international Air\* packages. UPS Next Day Air packages picked up today will be scheduled for delivery on Monday, Jan. 4 (except those processed and labeled for delivery on Saturday, Jan. 2).

#### Friday Jan. 1, New Year's Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical service is available.

#### Saturday Jan. 2

Normal pickup and delivery service for Air and international Air\* services only

<sup>2</sup>Shipments to certain destinations may require an earlier ship date. Check [ups.com/ctc](https://www.ups.com/ctc) for the most up-to-date transit times.



# 2020 Year End Holiday Season Self-Serve Options, Service Modifications and Impacts of the Coronavirus.

## Suspension of Service Guarantee

Effective March 26, 2020 and until further notice, we have suspended the UPS Service Guarantee for all shipments from any origin to any destination. For all U.S. origin shipments, the Service Guarantee suspension became effective as of March 24, 2020.

As the effects of the Coronavirus impact our infrastructure, we will continue to seek guidance from local, state, and national government entities to ensure that we fully align with their regulations. We are committed to continue operating globally except where constrained by government restrictions.

## UPS Air and International Air

Scheduled delivery times for Air and international Air\* packages scheduled for delivery Nov. 27, Nov. 30 - Dec. 5, and Dec. 19 - Dec. 31 will be extended as follows: UPS Next Day Air® Early and UPS Worldwide Express Plus® services will be extended by 90 minutes and all other Air and international Air services will be extended to end-of-day.

As a reminder, UPS Next Day Air Saver® and UPS 2nd Day Air A.M.® services scheduled for delivery on or after March 30, 2020 will be extended to end-of-day until further notice.

## Time-in-transit notes

On UPS holidays—Nov. 26, Dec. 25, and Jan. 1—there is no movement of any packages tendered to UPS, regardless of the date of tender (except packages tendered for UPS Express Critical® service.)

UPS Express Critical® service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714- 8779 or visit [upsexpresscritical.com](http://upsexpresscritical.com).

## UPS Freight®

While service guarantees are suspended for most services, customers can call (800) 644-0900 to arrange guaranteed shipping through UPS Freight® LTL Urgent service.

## Peak Surcharges

To learn more about the most recent Peak Surcharges and when they apply, visit [ups.com/peaksurcharges](http://ups.com/peaksurcharges).

## Self-Serve Options

Below are links that will allow you access current service and package information around the clock.

**Calculate Time and Cost**

[ups.com/ctc](http://ups.com/ctc)

**Track a Package**

[ups.com/tracking](http://ups.com/tracking)

**Ship a Package**

[ups.com/ship](http://ups.com/ship)

**Find a Location**

[ups.com/findlocations](http://ups.com/findlocations)

**Schedule a Pickup**

[ups.com/pickup](http://ups.com/pickup)

**Manage Your Deliveries**

[ups.com/mychoice](http://ups.com/mychoice)